

Customer Feedback Questionnaire

Computec AV LTD Feedback Questionnaire

Thank you for hiring your Audio Visual equipment from Computec AV Ltd. At Computec AV we take customer service very seriously and would appreciate your feedback on your experience while using us. Please complete the following questions and then fax back to 0208 807 3818 or alternatively post too the address details on page 2. All questionnaires that are returned will be rewarded with a 5% discount off their next order within a 12 month window from the last order placed (Subject to availability).

Company:							
First Name:							
Surname:							
Email:							
Tel. Number:							
Exhibition Attended	d:						
Please could you tick the appropriate box on how you rate Computec AV on each of the following questions.							
Level of Service and advice from our Sales Staff?							
Excellent	Good 🗌	Average	Poor	Very Poor			
Punctuality of Install & De-Rig?							
Excellent	Good 🗌	Average	Poor	Very Poor			
Helpfulness of On-site technicians?							
Excellent	Good 🗌	Average	Poor	Very Poor			



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Quality of equipmen	ıt?					
Excellent	Good 🗌	Average	Poor	Very Poor		
Overall experience o	of our services?					
Excellent	Good 🗌	Average	Poor	Very Poor		
How did you hear about Computec AV Ltd?						
Existing Customer	Maile Maile	er Webs	site E	xhibitor Manual 🔲		
Other(Please Spec	ify)					
Any other commen	its?					

Thank you for taking the time to complete this questionnaire, your feedback is greatly appreciated and helps us to strive as always providing a high level of service.

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Computec AV Ltd is a division of Computec Group.

FAX BACK TO 0208 807 3818